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Am I that guy?

As much as you may not want to hear this, chances are your business has been (or still is) that guy at the party — you know, the self-centered one who only talks about himself, who figures his interests are your interests, and who doesn't let you get a word in. If you are that guy, it's safe to assume people aren't gathering around to hear what you say or see what you're offering. In fact they're probably running in the other direction — most likely to somebody who really does have something to say.

Somebody who knows the value of content marketing.



You might be that guy if...

- Your digital ads always feature a product or service.
- Your home page talks about who you are, your mission or your 'difference.'
- You don't have case studies or white papers or bury them on your site.
- You rely upon the media to talk about you.
- You think the sole purpose of a press release is to get a mention in the media.
- You think community means simply having a Facebook page, a Twitter account and being a member of LinkedIn.
- You think blogging is for the other guy.
- You think the guy who has more media money owns the market.

What is content marketing?

Content marketing is the polar opposite of what the guy at the party is doing. He's talking, talking, talking without even knowing or caring if you're interested in what he has to say.

A content marketer always has something interesting and meaningful to say because she truly understands what **information** appeals to her customers and prospects. And because she knows what they're interested in and what information they thirst after, her content engages them emotionally with the brand. Because of that engagement, her brand becomes a trusted resource, a product leader **and** a thought leader. And that combination makes her brand the "go-to brand" at purchase time.

Content

Valuable, meaty informational assets that tell your brand story and prove your brand value as both a product leader and thought leader

Content + Marketing

Understanding the informational needs and interests of your customers and prospects

Creating information assets that meet their needs and help them connect emotionally to your brand before they purchase and long after they become a customer

Marketing

Understanding the needs of your customers and prospects

Creating products and services to meet their unmet needs

What is content?

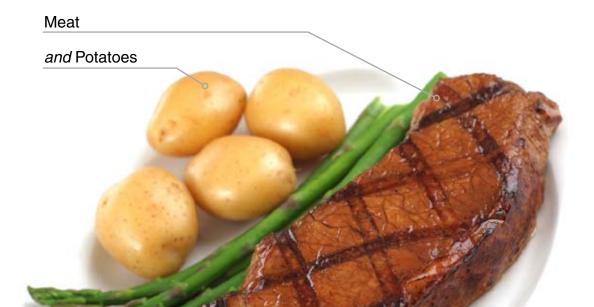
Make no mistake — content is not the same as copy.

Yes, you've got plenty of *copy* — words that fill your Web site, marketing brochures, ads, newsletters and press releases — and of course, plenty of competitors who copy your copy, which is part of the reason companies have a difficult time differentiating themselves.

But do you have *content* — information that engages people with your brand? Content that inspires trust in your brand as a go-to resource? Content that creates informed and loyal customers before, during and after purchase?

And are you using that content strategically?

Content builds trust with your audiences. Copy requires a leap of faith. Content pushes information. Copy pushes products.



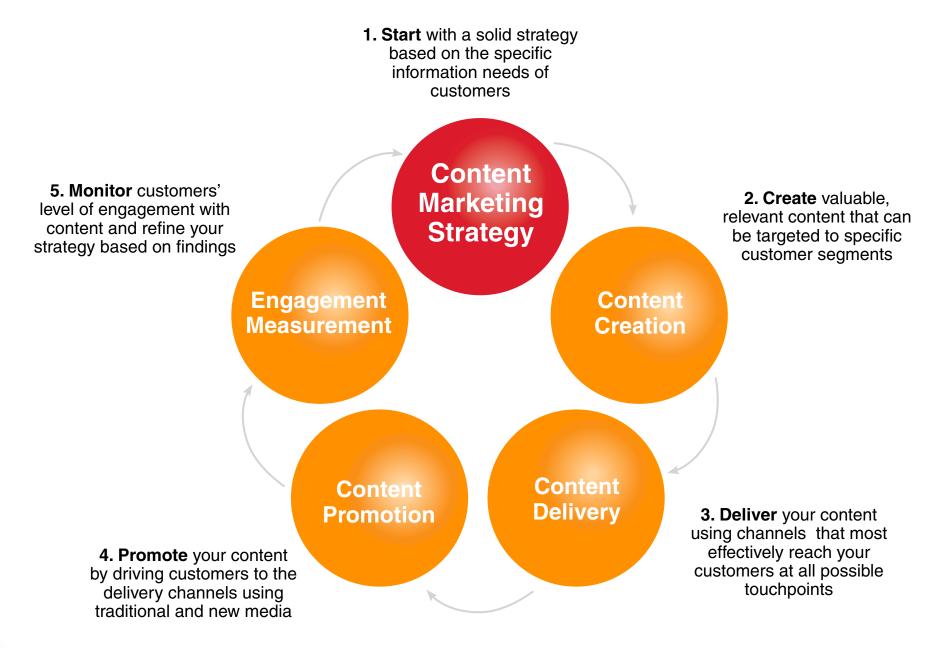
This is content.

Valuable, meaty and extremely relevant information that helps a customer or prospect make informed decisions.

Emotionally engage your audience and become a trusted resource with

- Seminars
- Workshops
- Case studies
- White papers
- Industry studies
- Articles
- Surveys/Polls
- Videos
- Photos
- Demonstrations
- Facebook posts
- Facebook causes
- Tweets
- LinkedIn networking and discussions
- Social networking sites
- Microsites
- Webinars
- Podcasts
- PDFs
- eBooks
- Books
- Press releases
- Print and eNewsletters
- Blogs
- Vlogs
- eLearning sessions

The content marketing system.



Is content marketing worth it?

If you value affordable, targeted strategies that are measurable, it is.

By providing your diverse audiences with the information they need, you become a trusted resource whose expertise is valued and sought after. And when you're trusted, they'll share your content and become your viral brand ambassador. That grows brand awareness.

By informing your prospects, you can also shorten the sales cycle — because they've already researched you. If they're looking for engagement, you've already passed their test. In the end, they are a more qualified lead.

Further, you are no longer subject to the whims of media gatekeepers. Because you can self-publish, you will not perish. Your case studies, white papers, press releases, videos, and photos can all be shared on diverse channels.



Cost effective content delivery.

- Primary Web Site
- Specialty Web Sites
- Blog Site
- Promotion Site
- Education Site
- Facebook
- Twitter
- LinkedIn
- Email
- Private Networks
- Traditional Media
- RSS Feeds

You, your content and your brand will be easier to find.

Your website is no longer the only way to find you. If you optimize your content with keywords your audiences use, you gain the "stumble upon" advantage — prospects search for information and find *you*.

Put all of it together and you're saving money. Today, consumers utilize an online community composed of websites and social media to inform themselves — they use it to research their interests and they use it to research their purchases. Thanks to that online social community, you don't have to pay five figures to place your white paper on a leading industry website. Instead, try placing a cost-effective digital ad that leads them right to the white paper housed on your website. You can then tweet about it, post a link on your Facebook page and make an insightful comment on a third-party blog while citing your white paper.



Cost effective content promotion.

- Keyword Search Engine Optimization
- Search Engine Marketing
- Digital and Traditional Advertising
- Email and Direct Mail Marketing
- Traditional and Multimedia News Releases
- Tradeshows and Events

The dollars you used to spend on traditional advertising and paid placements can, thanks to content marketing, be put to better use developing the products and services your customers want.

And to top it all off, content marketing is measurable.

Measuring traditional advertising efforts is difficult, but content marketing is very measurable, and we all know, you can't manage it, if you can't measure it.

You have a variety of tools at your fingertips:

- Web Site Analytics
- Brand Advocacy Surveys
- Brand Awareness Studies
- Blog Comments
- Facebook Insights
- Twitter Analytics

- Video Uploads
- Photo Uploads
- Registrations
- CRM Movement
- Online Buzz Tools
- Polls

Your web metrics and Google Analytics can show you who is coming to your site, what content they're paying the most attention to and what they're not. The metrics can show you where they're coming from, what search terms they are using to find you, or whether your site is building enough brand presence to garner direct loads. Even the comments your blogs receive and the level of participation in your polls can be indicators of success or challenges. All of this helps you tweak your content based on your audiences' interests — which helps you keep their interest.

You can watch your Facebook Fans, Twitter followers and LinkedIn community members grow — and if they're not, you can work on content and promotion strategies to drive them there. And each of the social media tools — excepting LinkedIn — provide you with analytics that can be used to measure your content strategy.

What does content marketing look like?

You're truly a content marketer when *you're not just talking about your company, your services or your products*. You are creating and sustaining *information resources that engage your audience and help them emotionally connect with your brand*.

Let's look at some visuals.

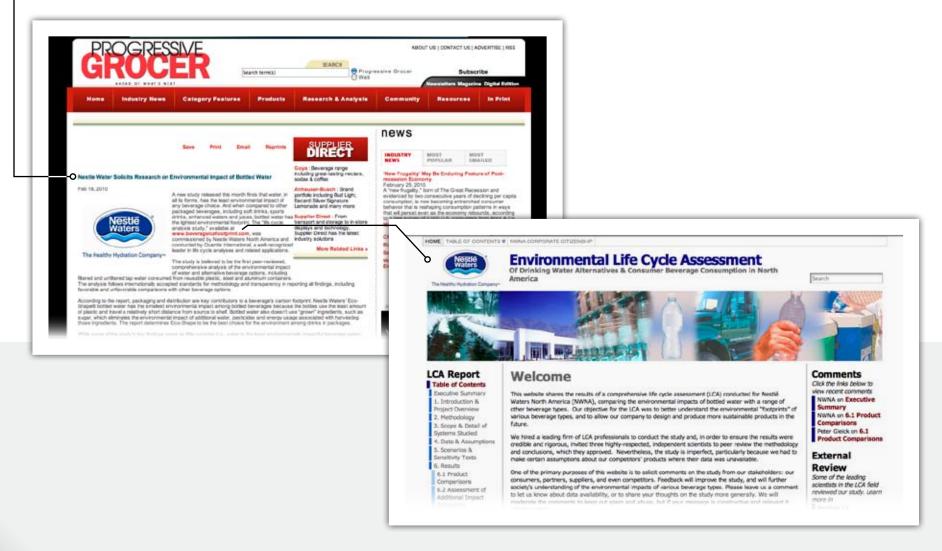


80%

Custom Publishing Council and Roper Public Affairs states "80% of business decision makers prefer to get company info in a series of articles versus an advertisement, 70% say content marketing makes them feel closer to the sponsoring company, while 60% say that company content helps them make better product decisions."

Releases drive readers to your content.

Nestlé Waters North America knows its consumers are concerned about the environmental impact of bottled water. So, they hired a respected leader in life cycle analyses and related application, Quantis International, to conduct a study on the environmental impact of the beverage industry. They not only distributed the release via a wire, but provided internal links in the press release that lead their readers directly to the full report on the Nestle Waters website.



And to your website.



Even the Nestle Waters home page is focused on consumer concerns — relief for victims in Haiti, water quality, "water and you" and "things to know" about bottled water. Consumer concerns are front and center and the information is available in a wide range of formats.

Please release me, let me go.

It used to be that you would issue a standard press release to a targeted audience of journalists. Perhaps you attached a photo or logo — but the release generally looked very stark. Your targeted media members then decided if and when it gets published and how much of your release is published.



Yes, releases have changed and so will your content.

Now, media distribution services have expanded their offerings to meet the growing influence of social media, and to enhance the release's probability of being found by readers and viewers using search or browse. With content marketing, you want your press release to concentrate on solving a problem for your audience and then drive them directly to content that helps them solve that problem.

You make it easy for readers to share the release and all its informative assets using social media.

Your release is also rich with keywords, making it easy for prospects to find when searching or browsing on the Internet.

It's also embedded with keyword-rich links that direct the reader to your content.

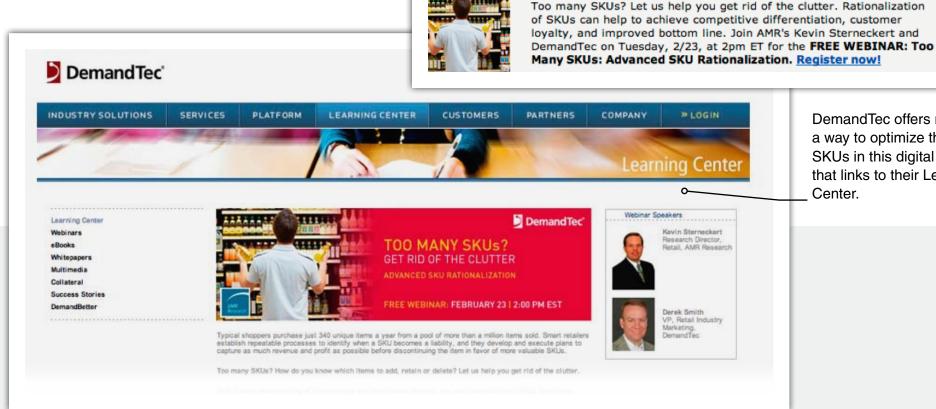
And instead of just sending your release to a targeted set of journalists, you expand your reach by sending it over the wires and news service RSS feeds, then post it to your website, share it on your Facebook page, post photos to your YouTube and Flickr groups, email it to your customers and Tweet about it.



You don't always have to pay to play your webinar.

In the past, you had to pay five figures to have your webinar co-hosted by a leading industry digital publication.

Today, you can drive a variety of targeted audiences to your webinar for substantially less. How? Do it with well-placed digital ads that address a specific audience's need and leads the prospect directly to your webinar, hosted on your site. You also drive traffic to your webinar with a Facebook post, a Tweet and a comment on a third-party blog that includes a reference to your webinar. Better yet, your digital ad brings interested people to a landing page ripe with resources — a virtual library of webinars, eBooks, whitepapers, multimedia, collateral and success stories that establish you as a trusted resource and thought leader.



DemandTec offers retailers a way to optimize their SKUs in this digital ad that links to their Learning Center.

Ads that give your audiences what they want — information.

What's wrong with this ad? You're not solving a problem, you're only showcasing a product. You're using copy — not content.



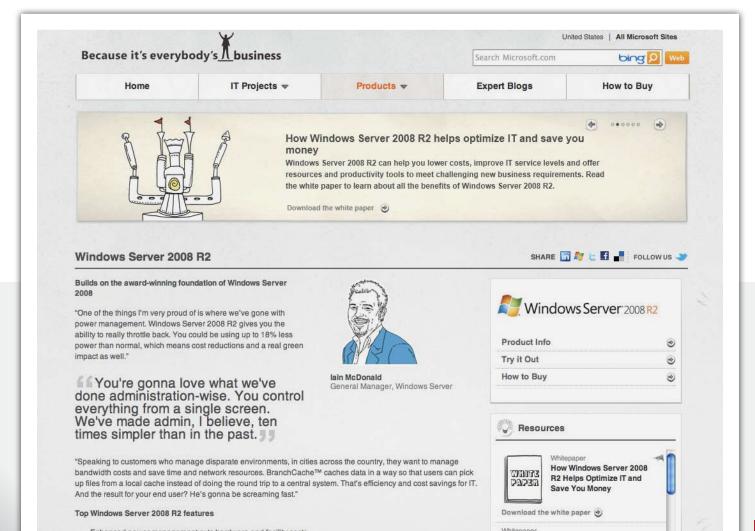
With content marketing, digital ads feature — you guessed it — content that solves a problem for your audience.



Ads that lead to your Web site.

When someone clicks through the Microsoft ad on the previous page, they land here.

Take a good look at this site. It's primarily about solving consumer problems. Does that mean the site is void of product promotion? Certainly not. But the site provides a balance between product offerings and problem solving. The majority of the content is devoted to the unique needs of the audience — providing expert blogs, resources, breaking news (next pagenote the press room isn't buried) and "Powers your Project" problem-solving navigation.



Windows Server 2008 R2 O SHARE 📊 🎥 E 🚮 📲 FOLLOWUS 🥔 Builds on the award-winning foundation of Windows Server Windows Server 2008 R2 "One of the things I'm very proud of is where we've gone with power management. Windows Server 2008 R2 gives you the ability to really throttle back. You could be using up to 18% less Product Info 0 power than normal, which means cost reductions and a real green Try it Out O 0 How to Buy You're gonna love what we've General Manager, Windows Server done administration-wise. You control everything from a single screen. We've made admin, I believe, ten Resources times simpler than in the past. "Speaking to customers who manage disparate environments, in cities across the country, they want to manage **How Windows Server 2008** bandwidth costs and save time and network resources. BranchCache™ caches data in a way so that users can pick ETICE R2 Helps Optimize IT and DADEB up files from a local cache instead of doing the round trip to a central system. That's efficiency and cost savings for IT. Save You Money And the result for your end user? He's gonna be screaming fast." Top Windows Server 2008 R2 features Download the white paper (4) · Enhanced power management cuts hardware and facility costs Top 10 Ways Windows Server 2008 R2 · Live Migration moves virtual machines without downtime Saves You Money · DirectAccess connects remote users without the need for establishing VPN · Hyper-V virtualizes system resources without third-party software · Interoperable with Windows 7 Top 10 Reasons to upgrade to Windows Server 2008 R2 Case Study B Windows Server 2008 R2 Expert Blogs In the News View Recent Featured Powers your projects Microsoft Releases Windows MultiPoint Server 2010 Windows MDOP 2010: Desktop Microsoft on Wednesday announced the rollout Virtualization Software that Makes Improve communications & collaboration of Windows MultiPoint Server 2010, ... **Deploying Win7 More Efficient** Consolidate & virtualize You have probably heard the term MDOP before and wondered what it is and why it is important Beyond Binary Optimize your desktop environment New Windows software turns one PC into Server modernization Thu, 25 Feb 2010 Windows MultiPoint Server allows a single machine to power computing for a class... Windows Server Top 5 Benefits for Today's Workforce Wed, 24 Feb 2010 Public Sector On Demand I've pubbed often on the feature benefits of Windows Server 2008 R2. But geek talk aside. Microsoft ships new Windows server Cloud computing on your terms. optimized for shared educational use Mon, 08 Feb 2010 Windows MultiPoint Server 2010 -- a Windows Server 2008-based product for educat. *VMware can cost up to six times more than Microsoft server virtualization. Based on a server virtualization comparison of Microsoft® System Center Server Management Suite Datacenter with VMware's vSphere Enterprise Plus with VMware vCenter Server. Cost comparisons assumes a five host configuration, 2 processors on each host, 2 years support costs for both products, and no operating

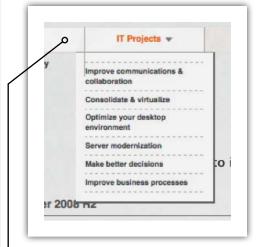
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system costs included. The Microsoft solution can use either the free Microsoft Hyper-V Server 2008 R2 hypervisor or an existing Windows Server 2008 R2 hypervisor. Based on Microsoft estimated retail prices and published VMware prices available at

https://www.vmware.com/vmwarestore as of 08/04/2009 for purchases in the United States. Actual reseller prices may vary

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In the right hand navigation, they don't simply list the products, they give you an opportunity to try them out. Immediately below that, you have a diverse menu of resources to choose from — white papers and case studies that specifically address the challenges consumers face. Then a "Powers Your Project" deeper dive into business-specific challenges segmented according to need.



Even the global navigation is focused around consumer needs. (dropdown, from the top menu on the previous page)

Social media tools are prominently displayed, making it easy for you to share what you've learned — and become a brand ambassador in the process.

Further, the site even anticipates its audiences' most pressing challenge — understanding cloud computing. By clicking on this homepage graphic...



...you land here.



And when you click on "get started"...you arrive at the website on the next page — one that artfully addresses its audience's greatest concern and invites them to learn more.



page twenty

You are presented with a smorgasbord of resources. An "idea bank" that allows you to share ideas with your peers, make suggestions of your own, search via user-friendly "tags," and even chat with a live person to gain further assistance. A "solution catalog" and "spotlight solution" ingeniously addresses product offerings in terms of customer challenges. And the community is given a venue to share and comment on "Current Ideas from the Community."

A digital community that quenches the thirst for information.

This company really understands their audience — providing them with a virtual community that provides a consistent stream of new content and causes on a wide variety of platforms.



The site is devoted to its audiences' interests — health tips, grower profiles, meal planning, blogs, podcasts, health and nutrition, apps and sales. Blogs, videos, printable assets and social media tools — it's all here.

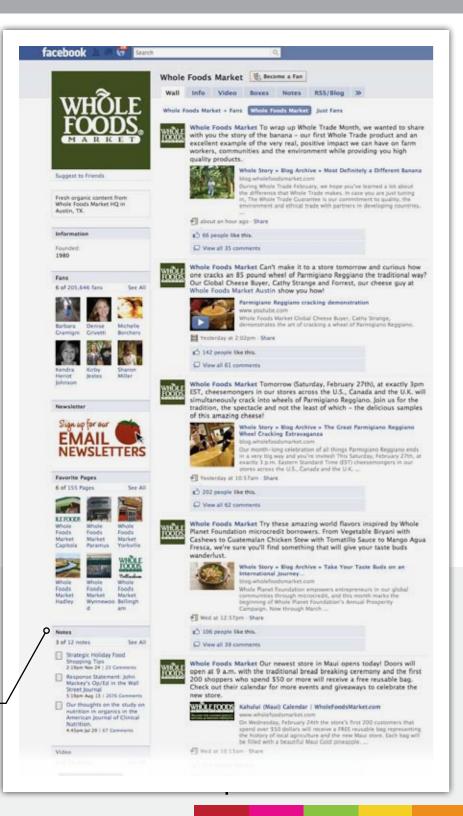


The Whole Foods community extends to Facebook, with blogs, posts and RSS feeds that offer their fans a platform to join causes, sign up for newsletters, and — even better — provide Whole Foods with input on everything from Genetically Modified Organisms (GMOs) to wine preference. These crowd responses are crowdsourcing genius — a one-on-one means of assessing consumer interest in product lines and offerings.

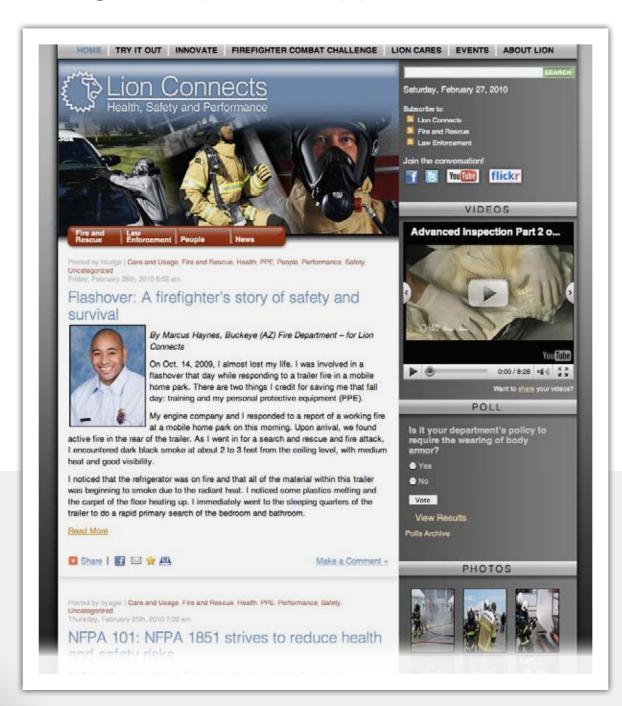
Research indicates that during the recession, coupon use has skyrocketed. Whole Foods knows — and they want you to know they know. By asking a simple question such as "How many of you knew we had online coupons?" Whole Foods not only responds to recessionary budget concerns, they drive their fans to more Whole Foods content. With one click from Facebook, the user lands — you guessed it — on the Whole Foods website. Now you've increased web traffic, coupon use and titillated your audience with a bevy of content available on the site.

Just look at the variety of these posts — everything from retailer stories that provide readers with the opportunity to win a gift basket, to USDA rulings and an up-to-the-minute touchpoint with consumers trapped in Snowmageddon.

Whole Foods even utilizes Facebook notes to educate their audience about the latest legislative issues, and share fun and informative videos.



Using your (and their) pictures and videos to tell a story.

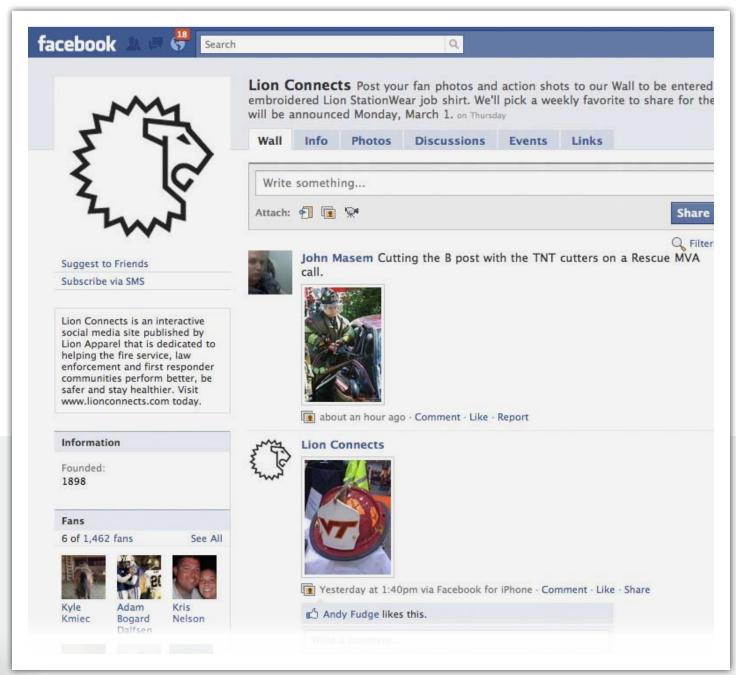


It used to be that videos and photos were reserved for your website or sent as attachments with your press releases. You relied solely on expensive, professionally shot videos and photos.

Now, with content marketing — photos and videos take on all new importance. Not only do you have your own YouTube channel and Flickr group to share photos and videos — but you encourage your customers to do the same. Embrace the "at the moment" nature of video and photo on social media sites and allow employees to take product photos or videos that are less "designed." By allowing your audiences to share their photos and videos you have a new community of brand ambassadors.

Better yet, you can use a microsite — solely devoted to providing your consumers with content — to share, and encourage others to share photos and videos. Lionconnects.com is a digital community focused on the health, safety and performance of first responders that provides visitors with blogs, videos and photos, and welcomes visitors to have their say: they can respond to polls, post comments, post guest blogs, share photos and videos, sign up to try the latest gear and even make a wish list of gear improvements they'd like to see.

LION broadens the community with a Facebook page that is well coordinated with the microsite — yet still has a personality of its own. In a mere two weeks, the Facebook page had already gathered well over 1000 fans.



So, what kind of a guy does this make me?

A very social guy. Engaging. Interesting. Trusted. You see, thanks to the social nature of the Internet and social media, consumers have a new online community. And they use that community to inform themselves about their personal interests, the world around them and the purchases they make. They don't simply buy. They ask questions and seek answers. They research and read customer reviews. They get informed. And they have plenty to say.



Better yet, when you use social media for content marketing your audience is talking back to you and their feedback is key. It gives direction to what you say next. Think of content marketing as a conversation where both parties benefit. When you are truly engaged with someone, conversing about something that is valuable to both of you — there's an exchange of interest and information back and forth. You respond, they respond. And so it goes.



Bottom line — content marketing engages the minds of your customers and prospects. You become a trusted resource and thought leader who draws crowds just itching to hear what your brand has to say and share it with others. You build a community of conversations, which not only benefit your audiences, raise sales volumes and shorten the sales cycle, but your crowd becomes an incredible resource — offering you ideas that make your products and services better. All at a significantly lower price of entry thanks to the power of digital self-publishing and social media networks.

